WHICH RESOURCE SHOULD WE USE?

CF Insights provides three models to analyze your community foundation’s operating model in different ways.

Each of the three tools helps community foundations make more informed decisions to enhance their operational sustainability:

- Activity-Based Costing – previously referred to as the “Cost Revenue Study”
- Interactive Strategy Model (ISM) – forecasting tool to test the effects of strategic changes
- Economic Scenario Planning (ESP) Model – forecasting tool also known as the “Stress Test” to test the effects of market forces and changes in donor behavior

COMPARISON OF THE THREE MODELS

<table>
<thead>
<tr>
<th>Comparison</th>
<th>Activity-Based Costing</th>
<th>Interactive Strategy Model</th>
<th>Economic Scenario Planning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description</td>
<td>A model for calculating actual costs, revenues, and subsidy or contribution by product</td>
<td>A strategic forecasting model which forecasts product and foundation-level costs, revenues and assets based on a wide range of user-selected strategic, market and operational changes.</td>
<td>A simplified strategic forecasting model which reduces the number of “change factors” to focus on a few fundamental external variables influenced by the economic environment.</td>
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<tr>
<td>Purpose</td>
<td>Provide insight on the current profitability of individual products in order to inform strategic and operational decision making.</td>
<td>Provide the ability to model the potential integrated impact of specific strategic, market and operational changes.</td>
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</tr>
<tr>
<td>Temporal Focus</td>
<td>Most recently completed fiscal year</td>
<td>Future 10 years</td>
<td>Future 5 years</td>
</tr>
</tbody>
</table>
BENEFITS OF INTEGRATING ACTIVITY-BASED COSTING ANALYSIS WITH THE INTERACTIVE STRATEGY MODEL (ISM)

The Activity-Based Costing model and the ISM were originally designed to work together to provide community foundations a full picture of their past and future financial performance. The Activity-Based Costing model gives a very detailed view of costs and revenues by product in the recent past. By analyzing these results, community foundations can gain a clear understanding of the current financial circumstances by product. The next step is to determine which changes to make going forward in order to enhance foundation sustainability. Community foundations can then use the ISM to model potential changes and make strategic and operational decisions based on the estimated impact at the foundation and product level.

The ISM was built to incorporate the results of the Activity-Based Costing Model. As a result, if a community foundation has completed the Activity-Based Costing Model for its most recent fiscal year, it can leverage its efforts in two ways.

1. First, the foundation can reuse staff survey results from the cost-revenue model and avoid having to survey their staff once again.
2. Second, it can enter the Activity-Based Costing Model’s activity category sub-total results for direct costs directly into the ISM. The ISM can then use this data without having to go through the step of allocating direct costs across products and activity categories.

These two steps can save foundations time when entering the prior year’s data into the ISM. While the Activity-Based Costing Model allows community foundations to analyze up to 16 products, the ISM limits the analysis to 12 products. If you want to leverage the Activity-Based Costing data for the ISM, you should define your product list with the ISM in mind.

However, the Activity-Based Costing Analysis is not a pre-requisite for using the ISM.

If a community foundation has not completed the activity-based costing model for its most recent fiscal year, it can still use the ISM. The foundation will just need to complete extra steps in order to provide the prior year’s cost data and the ISM will allocate these costs across products and activity categories.
<table>
<thead>
<tr>
<th>Cost Type</th>
<th>If the foundation HAS completed the Activity-Based Costing Analysis</th>
<th>Interactive Strategy ModIf the foundation HAS NOT completed the Activity-Based Costing Analysis</th>
</tr>
</thead>
</table>
| Staff     | • Refer to the surveys staff completed and total them by activity category using the ISM Staff Survey Template  
            • Enter totals into the ISM | • Have staff fill out a brief survey indicating how they spend their time across products and activity categories  
            • Total surveys using the ISM Staff Survey Template, enter into the ISM |
| Indirect  | • Enter the total amount of indirect costs into the ISM  
            • The ISM allocates this cost across products and activity categories according to how the foundation’s staff spent their time | • Same |
| Direct    | • Copy the Activity-Based Costing Analysis’ direct cost sub-totals by product and activity category into the ISM  
            • The ISM uses this data without alteration | • For direct costs that the user is able to attribute to specific products, enter this cost by product and activity category  
            • For all other direct costs, enter this cost by activity category only  
            • The ISM allocates this non-product specific direct cost across products using pre-set allocation rules |
DIFFERENCE BETWEEN FORECASTING TOOLS

In 2004, FSG along with the Community Foundation Leadership Team and several sponsoring community foundations developed an Interactive Strategy Model (ISM) that built upon FSG's cost-revenue modeling methodology. The ISM is a strategic forecasting model and scenario planning tool which defines product and foundation-level costs, revenues and assets based on user-selected strategic, market and operational “change factors.” The model offers community foundations the ability to simultaneously adjust multiple variables and see the integrated impact on their operating model over a 10-year time horizon.

The ESP Model leverages the mechanics and concepts behind the ISM, but offers a less complex model, easier to populate with each community foundation’s data, and more accessible to a wider range of users. Simplifying the ISM, the “Stress Test” model reduces the number of “change factors” to focus on a few fundamental external variables influenced by the economic environment. The “change factors,” or variables, of the model are limited to asset performance, giving levels, and grantmaking levels by the foundation’s various fund types.

Additional modifications of the Interactive Strategy Model (ISM) to create the “Stress Test” model include:

- Creating a more limited set of inputs and outputs
- Removing the requirement to conduct a simplified cost-revenue study as a pre-requisite to conducting scenario planning; by not collecting staff time by fund type, the focus on product profitability is eliminated in favor of looking at the sustainability of the community foundation as a whole
- Keeping the distinction of different fund types (e.g., DAF, Unrestricted, FOI, Agency, etc.) for the sake of modeling changes to gifts and grants by fund type
- Allowing for budget changes only at the aggregate level, not adjusting for changes in staffing levels or budget line items
- Removing the option to change fee structures

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